

How to Reactivate a Suspended User Account

- 1) Click **Enrollment**
- 2) Click **Add Users to Account**
- 3) Click **Activate Suspended User**
- 4) Click the green check mark icon to reactivate the suspended user account
- 5) Click **OK**

- 1) Click Enrollment
- 2) Click Add Users to Account

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Dashboard | Take a Tour | Jerry Seinfeld | Customize this page

Welcome, Jerry. This is your Dashboard. Start here to view your courses, see your clinicians' completion reports, or get started enrolling users.

My Courses | My Certificates | Reports | Add A Course

Course overview

▼ All (except removed from view) | Course name | List

Course Name	Due	Grade	Progress
Corridor Proprietary Courses CE - Elder Abuse: Assessment of the Patient in Home Care	12/15/2024	-	99% Complete
SERENITY NOW Home Health and Hospice SERNO - December 2025 Webinar	-	100.0 %	
SERENITY NOW Home Health and Hospice SERNO - New Hire Onboarding Checklist	-	-	
SERENITY NOW Home Health and Hospice Shell 01 - Serenity Now	-	-	

Recently accessed courses

SERENITY NOW Home Health and Hospice
SERNO - December 2025 Webinar

- 3) Click Activate Suspended User

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Dashboard | Enrollment | Site home | Calendar | Private files | My courses

17	Mrs Ross	mrs.ross@serenitynow.org	mrs.ross@serenitynow.org	SERENITY NOW Home Health and Hospice	MSW	User	
18	Susan Ross	susan.ross@serenitynow.org	susan.ross@serenitynow.org	SERENITY NOW Home Health and Hospice		User	
19	Helen Seinfeld	helen.seinfeld@serenitynow.org	helen.seinfeld@serenitynow.org	SERENITY NOW Home Health and Hospice	Aide	User	SERENITY NOW Home Health and Hospice - Overland Park, KS
20	Jerry Seinfeld	jerry.seinfeld@serenitynow.org	bobaurel@gmail.com	SERENITY NOW Home Health and Hospice	Manager	Director	

1 2 >

Add | Upload | **Activate Suspended User** | X

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4) Click the green check mark icon to reactivate the suspended user account

WellSky Learning Center

Activate Suspended User

Search

	First name	Last name	Email	Agency	Role	Group
1	Carmela	Soprano	carmelasoprano@email.com	SERENITY NOW Home Health and Hospice	User	

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Contact the WellSky Learning Center.
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WellSky Learning Center
The WellSky Learning Center is the best way to provide your team with the resources, targeted training, and certifications they need to succeed.

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5) Click OK

learning.wellsky.com says
Do you want to activate record?

OK Cancel

WellSky Learning Center

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Search

	First name	Last name	Email	Agency	Role	Group
1	Carmela	Soprano	carmelasoprano@email.com	SERENITY NOW Home Health and Hospice	User	

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